

### A Study in Success... Ready. Set. Gift!

A nationwide beauty store retailer wanted to increase gift card sales and subsequent revenue. Experiencing success working with PLI, and understanding the appeal of direct mail and grab-n-go convenience to their customers, they turned to PLI again to help launch Ready. Set. Gift!

#### Here's how it works -

- · A mailer with an un-activated gift card arrives in the mail
- · The gift card is easily activated online by the inspired gift giver
- · The gift card is placed in the enclosed attractive gifting package
- The complete gift package is thoughtfully presented to the receiver

# Ready. Set. Gift!

was fast and convenient for the gift card giver, valued and appreciated by the gift card receiver, profitable and brandbuilding for the retailer



1.

Go to website.com/gc

2.

0123

Look on the back for the gift card number

3.

Load the card

- a winning experience for all.

# **Direct Mail and Gift Cards, A Perfect Match**

## **Measurable Success**

With retail foot traffic on the decline, it makes good business sense to market gift cards through additional channels beyond eve-catching in-store displays. Although consumers like shopping online, digital media may not always be the best way to get their attention and connect meaningfully with them. Direct mail is an effective way to strengthen brand, promote gift cards and drive additional sales.

The response rate for direct mail marketing is up to 35% greater than email marketing, typically 4.4% vs 0.12%.

Besides standing out in comparison to overcrowded inboxes, direct mail provides a tactile, personal experience. The Royal Mail attributed the enduring effectiveness of direct mail to:

> "Giving, receiving and handling tangible objects remain deep and intuitive parts of the human experience."

#### **Millennial Connection**

Millennials, the upcoming economic powerhouse, are notably responsive to direct mail. Affected with digital weariness, today's experience-minded Millennials enjoy the tactile exchange and enhanced emotional impact of receiving mail.

Studies show 90% of adults between 25 and 34 find direct mail reliable and 87% like receiving it. Perceived as more authentic than digital marketing and having weight and substance, 75% of millennials believe direct mail is valuable.

#### **Improve Results**

Integrating attention-getting direct mail with ease-of-use digital media is a proven way to strengthen the response to your marketing program by as much as 20%. A great example of direct mail driving traffic to a website for a convenient gift card purchase is the **Ready. Set. Gift!** Program from PLI.

> Consider adding a give one/get one gift card incentive to your direct mail campaign to help improve response rates by as much as 55%.

# Add On-Line and In-Store

Beyond mail, you can also use Ready. Set. Gift! as a packaging insert and in-store promotion. Create future opportunity by including a Ready, Set, Gift! insert with every on-line purchase delivered to customers. Also include an insert with each in-store purchase at the register.

> For details on Ready. Set. Gift! and additional ideas for Card Marketing solutions that promote gift cards sales, build brand and increase revenue, contact PLI.

> > 1-800-752-1017 • www.plicards.com

Card Marketing Solutions

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